

Appendix 11: Staff to Client Ratios

	Morning (7am-12pm)	Afternoon (12pm-5pm)	Evening (5pm-11pm)	Overnight (11pm-7am)
Monday to Friday				
Case manager and support services staff on site				
Case manager and support services staff to client ratio				
Total Staff On-site				
Staff-Client Ratio				
Saturday and Sunday				
Case manager and support services staff on site				
Case manager and support services staff to client ratio				
Total Staff On-site				
Staff-Client Ratio				