

November 12, 2025

Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades on Chapman Road, the Westway, Poynter Drive and other local roads

Contract: 23ECS-LU-06FP

Start Date: Winter 2026

End Date: 2028

**Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area to reduce surface and basement flooding. Work is planned for the following streets:

- Chapman Road
- Craig Alan Court
- Drury Lane
- Emery Circle
- Fenley Drive
- Griggsden Avenue
- Humber Creek
- Matane Court
- McManus Road
- Munhall Road
- Poynter Drive
- Renault Crescent
- Saxony Crescent
- Stapleton Drive
- The Westway
- Trio Avenue
- Westmount Park Road
- Westroyal Road

The work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals. The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property; the part the City owns is from the end of your property to the watermain.

Although construction may not be happening directly in front of your property, the upgrades to the storm and sanitary sewer network will benefit the neighbourhood. These systems are highly interconnected, so improving one segment enhances the overall performance. Upgrades help increase capacity, reduce the risk of flooding and backups, and improve long-term reliability for everyone in the area.

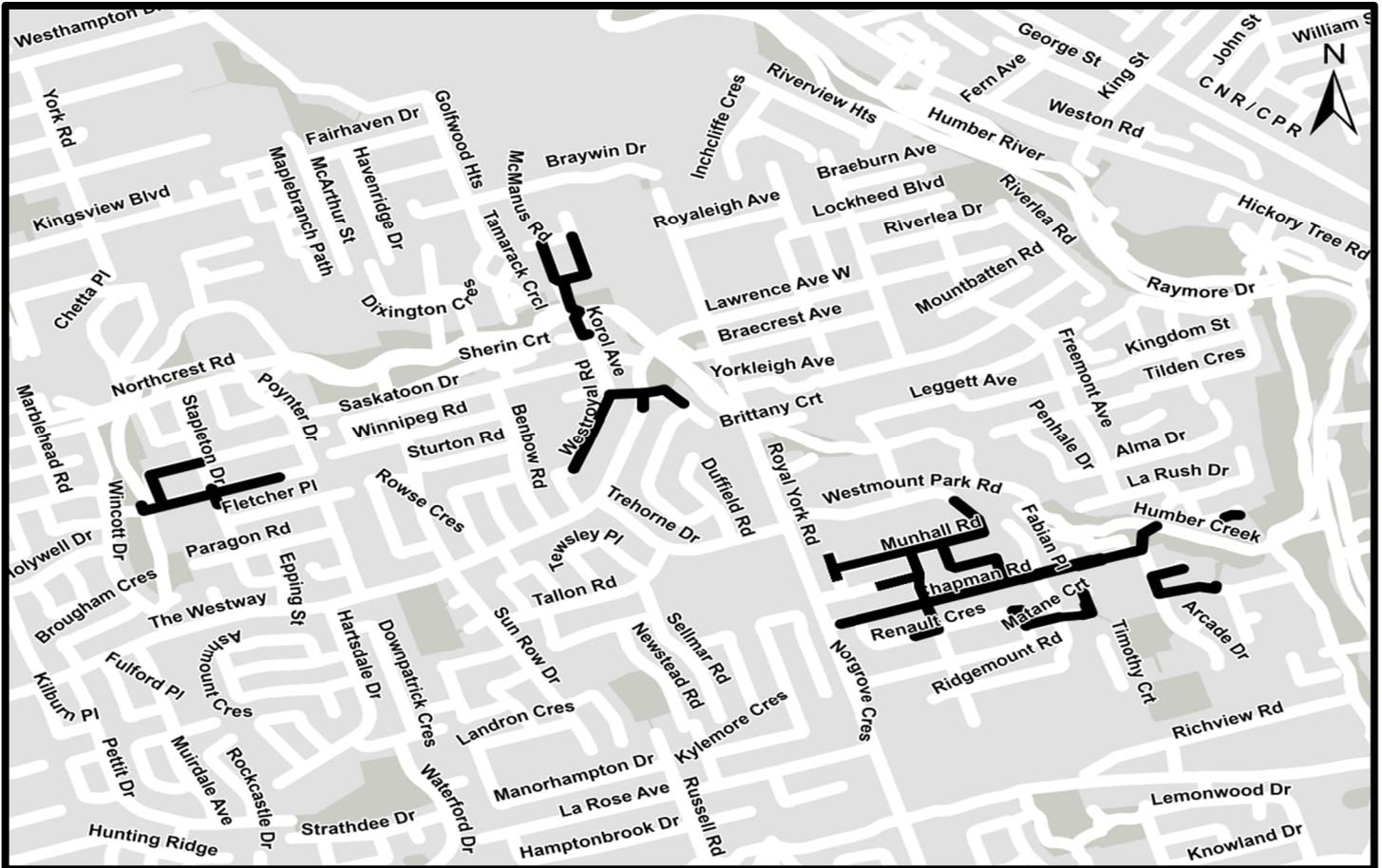
This project is part of the Council-approved Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in the areas depicted on the map in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA

The limits of construction on each street are shown on the map below. Please note that construction on each street will not last for the entire duration of the two-year contract. To aid traffic relief, work will be limited to three streets at a time in each area.



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water, and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two to four weeks before work begins with more information about the work.

	<p>Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>
	<p>Access to Your Home: The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey. Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.</p>

	<p>Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>The City will not be responsible for damage to any privately owned items on City property, so please ensure that you remove/arrange for removal of each item prior to construction.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. PLEASE NOTE: The City cannot get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact the Field Ambassador listed below.

Contract	23ECS-LU-06FP
Field Ambassador	Marijo Lamb, 416-338-5497, bfpp@jacobs.ca
Deaf, Hard of Hearing and Hearing-Impaired Service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General Inquiries	311
Website	toronto.ca/etobicokecentre

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.