

March 23, 2026

Watermain cleaning and relining on your street OVERNIGHT WORK

Contract: 24TW-CTS-05CWD
Start Date: March 26, 2026
End Date: April 24, 2026
Time: 7 p.m. – 7 a.m.
**Timeline is subject to change.*

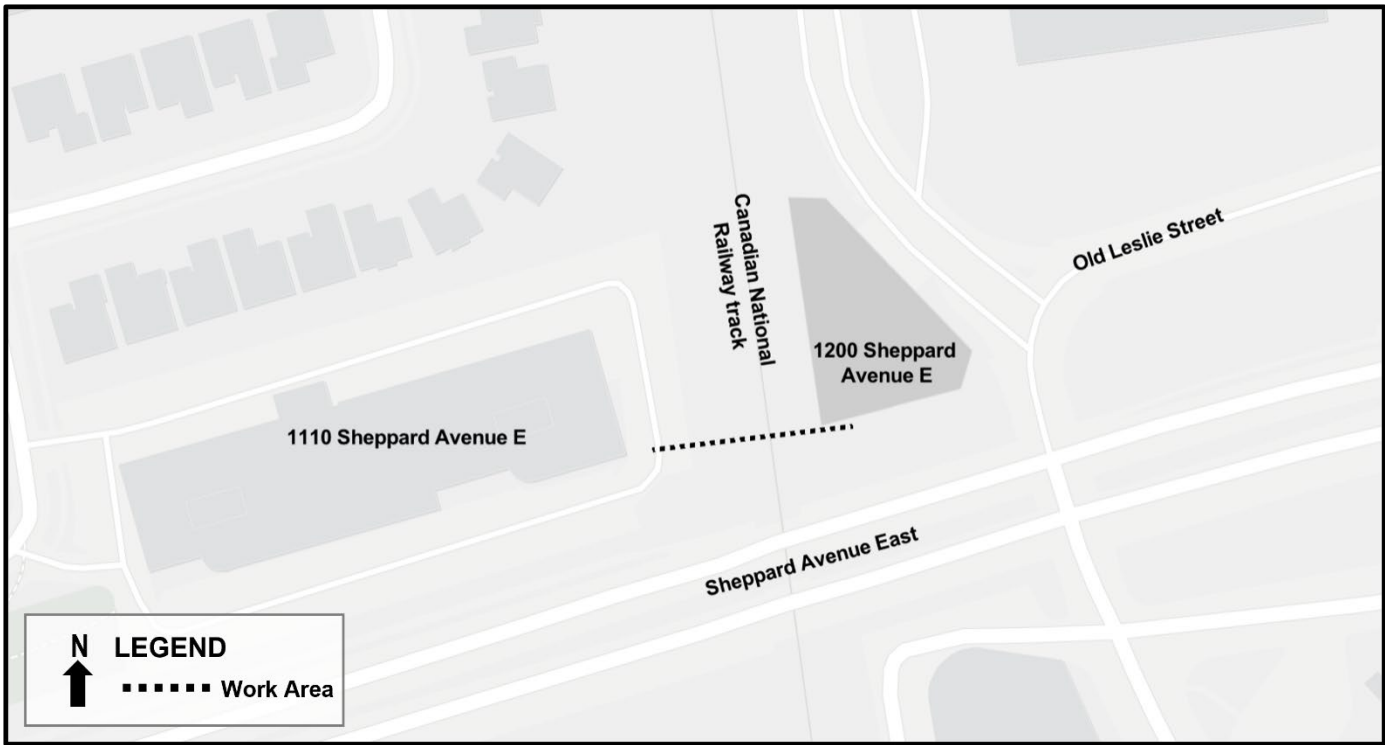
The City of Toronto has started cleaning and structurally relining the watermain in your area. Overnight work is required on the easement between **1110 Sheppard Ave. E.** and **1200 Sheppard Ave. E.** This project is part of the Council-approved Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

On **March 26, 2026**, overnight work will begin in the area. This overnight work is required to complete the project on schedule, reduce impacts to traffic and reduce impacts to the parking lot at 1110 Sheppard Ave. E. Please find a map of the work area below.

Important information: Impacts on properties are expected, including planned water shut-offs, excavation pits and impacts to parking.

There will be a planned water interruption at the end of the project when the final watermain connection is made. All impacted properties will be provided notice 48 hours in advance.

MAP OF WORK AREA



WORK DETAILS

Construction crews will:

- excavate pits in the road to access the watermain;
- clean and structurally reline the existing watermain; and
- restore all work areas with asphalt, concrete or grass.

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences.
- The City will make efforts to reduce the impacts. We appreciate your patience.

	Work hours: Work will take place from 7 p.m. to 7 a.m. on the following dates: • March 26, 2026 • March 30 to April 3, 2026 • April 6 to April 10, 2026 • April 20 to 24, 2026
	Construction noise: You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise Bylaw.
	Driveway access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept accessible at all times. Parking lot impact: The contractor will impact some parking spots at the east end of the parking lot to perform the work safely. Most of the work occurring in the parking lot will be completed after hours to minimize disruptions.
	Traffic management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.
	Water service disruptions: The water to your property will need to be shut off to allow for connection and disconnection to the temporary water supply. The contractor will provide at least 48-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures.
	Accessible accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **24TW-CTS-05CWD**.

Field Ambassador	647-923-3430, Toronto.WatermainRehab2@wsp.com (7 a.m. to 7 p.m., Monday to Friday, closed weekends)
Deaf, Hard of Hearing, Hearing Impaired Service	Telecommunications Relay Service (TRS) Dial 711 (24/7) More info: toronto.ca/711
General inquiries	3-1-1 (7 days a week, 24 hours a day)
Website	toronto.ca/DonValleyNorth

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.