

July 8, 2026

Watermain cleaning and relining on your street

Contract: 25TW-CPI-08CWD

We are pleased to advise that all construction work on contract **25-TW-CPI-08CWD** is now complete. We would like to take this opportunity to sincerely thank you for your patience, cooperation and understanding throughout the duration of our work. Thank you for your feedback as well - it will help us improve our processes moving forward.

We acknowledge that certain deficiencies may exist with respect to the restoration works. The site team will undertake a detailed review of any identified deficiencies and address them accordingly. This process may require some time and we appreciate your patience and cooperation in this regard.

Please be advised that other contractors may be active within the site area, performing works that are not associated with this contract. As our construction scope is now complete (except for activities related to the restoration deficiencies already identified), any remaining construction activities or disturbances should not be attributed to this project.

If you have any questions or concerns about any restoration work at your property completed by our team, please do not hesitate to reach out to the Field Ambassador listed below and we would be happy to assist.

Thank you again for your cooperation.

NEED MORE INFORMATION?

If you have questions about the completed work, please contact us and quote **25TW-CPI-08CWD**.

Field Ambassador	416-508-3164, TorontoWMrehab@wsp.com (7 a.m. to 7 p.m., Monday to Friday, closed weekends)
Deaf, Hard of Hearing, Hearing Impaired Service	Telecommunications Relay Service (TRS) Dial 711 (24/7) More info: toronto.ca/711
General inquiries	3-1-1 (7 days a week, 24 hours a day)
Website	toronto.ca/DonValleyNorth

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.