

September 1, 2026

Watermain Replacement and Road Resurfacing on Grosvenor Street from Queen’s Park Crescent East to Yonge Street; and Queen’s Park Crescent East from College Street to Queen’s Park

Contract: 24ECS-LU-10SU

Expected Start Date: September 22, 2025 | Expected End Date: August 31, 2026

REVISED End Date: December 31, 2026

**Timeline is subject to change.*

This notice provides an update on the watermain replacement and road resurfacing work on Grosvenor Street and Queen’s Park Crescent.

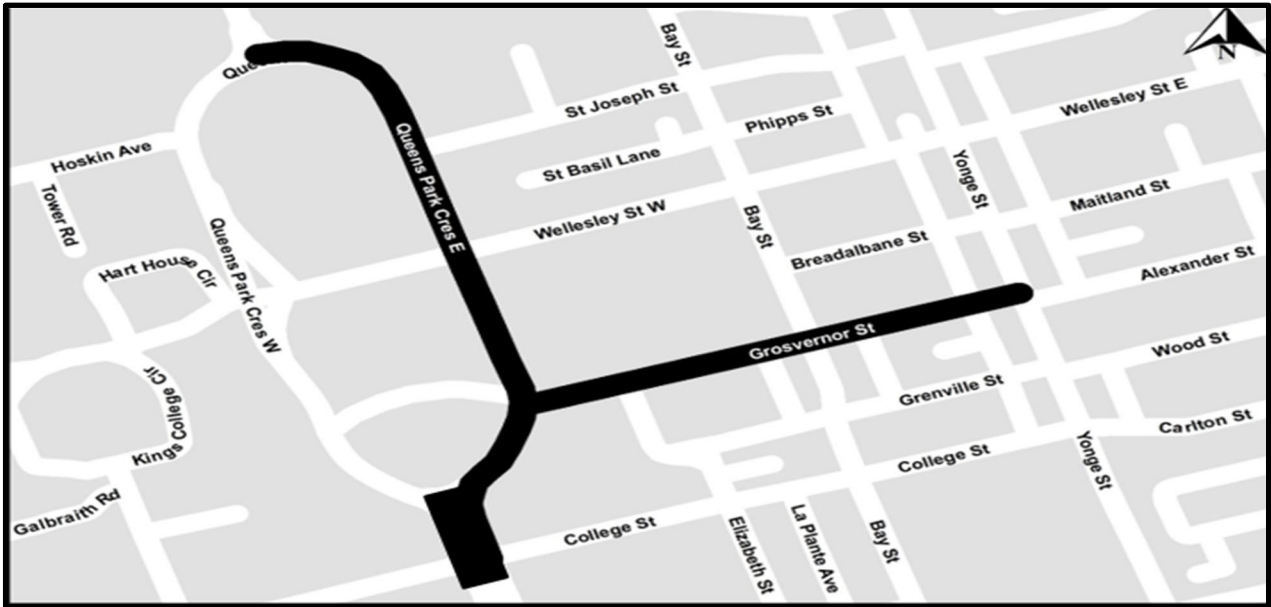
Project completion is delayed due to unforeseen underground infrastructure complications. The revised end date is now **December 31, 2026**.

Watermain installation will take place on Grosvenor Street between Queen’s Park Crescent East and Surrey Place from Tuesday, September 1, to Friday, September 4, 2026. Due to the nature of the work a road closure will be in place within these limits during this timeframe. The use of alternate routes such as Wellesley Street West or College Street is recommended.

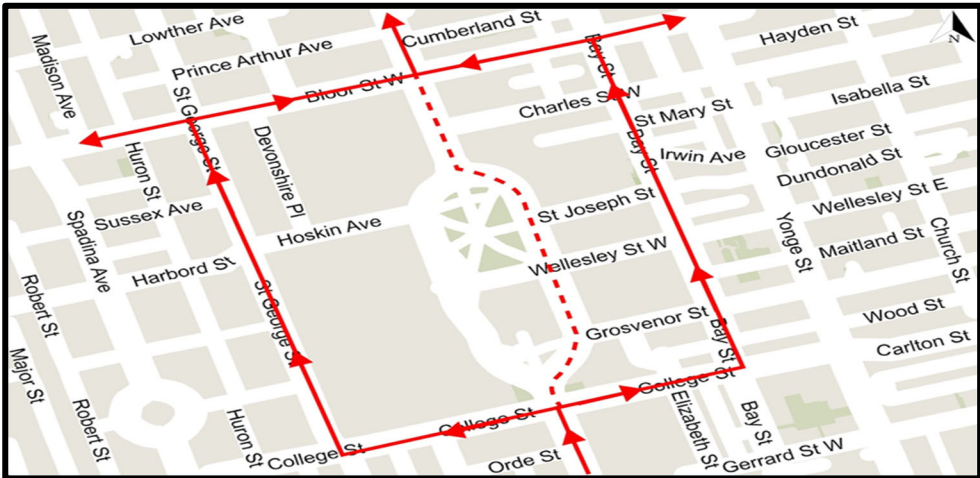
Once this work is complete, traffic on Grosvenor Street and Queen’s Park Crescent East and the south end of Queen’s Park will be reduced to one lane for the remainder of this project.

We know this project has an impact on all businesses along Grosvenor Street and Queen’s Park Crescent. We appreciate your patience with the dust, noise, fencing and other inconveniences while we work to complete this City infrastructure project.

MAP OF WORK AREA



MAP OF CYCLE DETOUR



WORK STATUS TO DATE

- The City's contractor has completed:
- **Queen's Park Crescent East:** Most of the 150 mm watermain and connecting water services.
 - **Queen's Park Avenue East:** A section of the 600 mm watermain.
 - **Grosvenor Street:** Most of the 200 mm watermain.
 - Temporary restoration work.

REMAINING WORK

- Work crews will:
- Complete the 150 mm and 600 mm watermains on Queen's Park Avenue East (College Street to Grosvenor Street), as well as the 200 mm and 600 mm watermains on Grosvenor Street.
 - Complete permanent road restoration and pavement markings.
 - Remove and replace concrete sidewalks and curbs impacted by construction.
 - Restore boulevards and driveways impacted by construction.
 - Construct permanent bikeway dividers and green infrastructure features.

WORK DETAILS

	Work Hours: Work is scheduled primarily between 7 a.m. and 7 p.m. on weekdays. The contractor is permitted to work 24 hours a day and some weekend and after-hours work will occur as required. This schedule is designed to minimize traffic disruptions and help accelerate project completion.
	Site Safety: Workers on site are responsible for the work assigned to them. If you have construction questions or an issue on site – ask to be directed to the Site Inspector. If the Site Inspector is unavailable, please contact the Field Ambassador listed below.
	Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage. The City will not be responsible for damage to any privately owned items on City property. This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.
	Telephone and Internet Services: This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the Field Ambassador <u>and</u> notify their phone or internet service provider.
	Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an emergency water shut off to complete work.
	Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. PLEASE NOTE: The City of Toronto cannot enter into contracts for work on private property. Property owners are responsible for ensuring that any contractors they retain do not interfere with work being carried out on City property. Learn more at www.toronto.ca/leadpipes .

	Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times. Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.
	Traffic Management: Road users should expect delays and increased traffic on nearby streets. When driving, please be mindful of vulnerable road users such as pedestrians and cyclists. Motorists are reminded to share the lane with cyclists, who have the right to utilize the full lane when riding with mixed traffic. When passing a cyclist, the Highway Traffic Act requires motorists maintain a minimum distance of one metre between their vehicle and the cyclist. Traffic on Grosvenor Street and Queen’s Park Crescent East and the south end of Queen’s Park will be reduced to one lane. Cyclists are encouraged to use alternate northbound cycling routes via St. George Street or Bay Street. See Cycling Detour Map on Page 2 of this notice.
	Parking: This project will affect on-street parking. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.
	Parking Violation Notices: <u>Please ensure you park in a legal parking spot at all times.</u> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment: 1. Pay the parking violation (follow instructions on the back of the notice) or 2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the construction notice and/or other documentation related to parking impacts resulting from construction. If you do not have a copy of the Construction Notice, please contact 311 to request a copy. Please note: Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones). In an effort to reduce ticketing due to construction, please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.
	Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.
	Garbage and Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.
	Water Flushing: You will see water flushing or running in several areas along this project due to cleaning the new watermain. Before substandard water services are replaced and the new watermain is put into service, the new pipe must meet Toronto Water's servicing and quality standards. Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable. An extended period of flushing is expected at Grosvenor Street and Surrey Place intersection.



Restoration: The construction work area will be restored with sod, concrete and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - April to June and September to October.

NEED MORE INFORMATION?

If you have questions about this construction project, please contact staff listed below.

Contract	24ECS-LU-10SU
Field Ambassador	Benito Di Nizio, 416-473-5799, Field.Ambassador2@ghd.com
Deaf, Hard of hearing and Hearing impaired service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
Website	toronto.ca/UniversityQueensPark toronto.ca/TorontoCentre toronto.ca/UniversityRosedale

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait