TORONTO

Construction Notice

September 24, 2026

Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades on Dixon Road and other Local Roads

Contract: 25ECS-LU-04FP
Start Date: mid- October 2026
End Date: Fall 2027
**Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area to reduce surface and basement flooding. This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals.

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter. It is owned by you and by the City. The part you own is from your house to the property line. The part the City owns is from your property line to the watermain. The scope of work under this contract includes the following:

Street Name	Storm sewer upgrades	Sanitary sewer upgrades	Watermain replacement	Stormwater drainage upgrades
Arkley Crescent	✓			
Breadner Drive				✓
Celestine Drive	✓			
Dixon Road	✓		✓	
Feller Road				✓
Kipling Avenue	✓			
Lavington Drive	✓			
Ludstone Drive	✓			
Sabrina Drive	✓	✓		
Tangamo Road				✓
Vicarage Court				✓

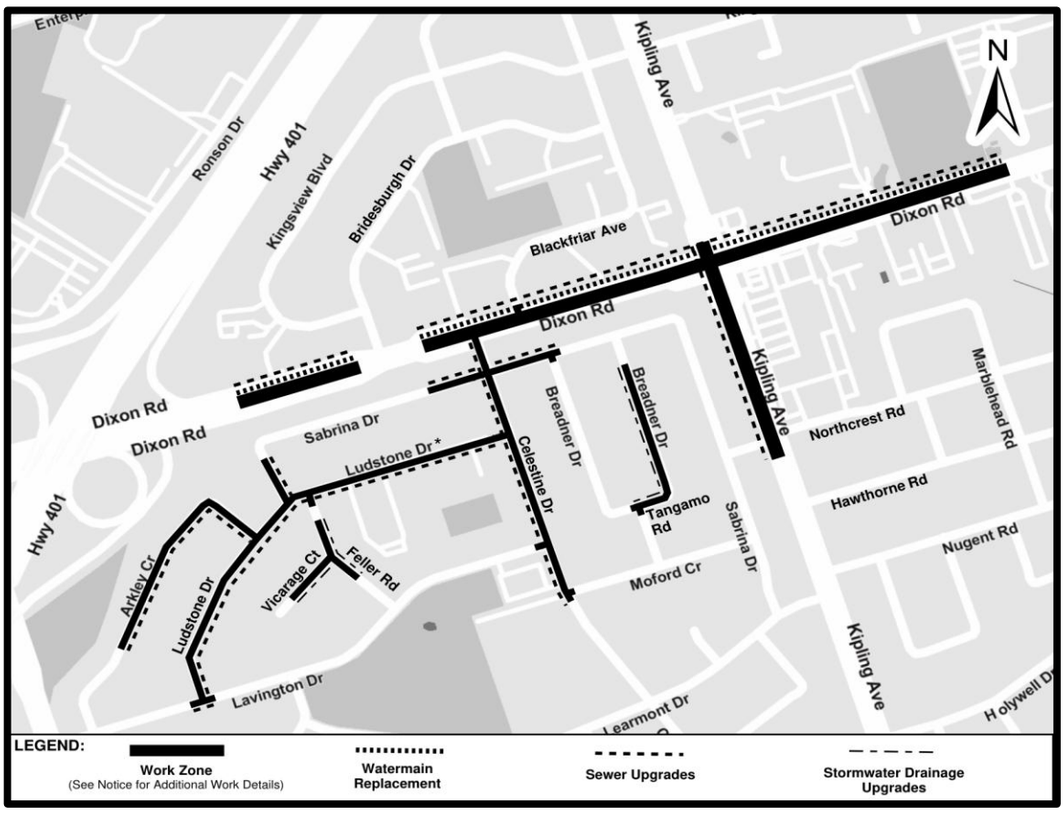
Pre-construction activities including Tree Protection Zone (TPZ) installation and traffic control setup, will begin first, followed by excavation and underground construction work. Restoration activities will take place once the underground work is complete. Construction will start on Dixon Road and Kipling Avenue before progressing to the surrounding local streets.

Although construction may not be happening directly in front of your property, the upgrades to the storm and sanitary sewer network will benefit the neighbourhood. These systems are highly interconnected, so improving one segment enhances the overall performance. Upgrades help increase capacity, reduce the risk of flooding and backups, and improve long-term reliability for everyone in the area

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in the area depicted in the map and in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WORK DETAILS

The City's contractor will:

- excavate the road and dig a trench to access and install the new sewer systems and
- replace any City-owned water service pipes or sewer laterals that do not meet City standards, from the watermain or sewer to the private property line
- remove and replace the asphalt surface of roads identified for resurfacing
- resurface the road / watermain trench and restore all areas affected by construction.

	Work Hours: Work will take place from 7 a.m.to 7 p.m., Monday to Friday, with work after hours and on weekends as required.
	Pre-Construction Inspection: GGI Inspection, under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. The inspection will look at the interior and exterior of all properties to verify existing conditions. Although participation is voluntary, the City encourages all homeowners to participate. Without the survey, it will be difficult to confirm any claims of damage caused by construction. Affected properties will receive a separate notice and inspection staff will attempt to contact you to set up an appointment. All inspection staff will wear photo I.D. and carry photo equipment for this work.
	On-Site Communication: There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility company branded clothing. If you need to speak with staff on the construction site, please ask for the Site Inspector.

	Important information for owners of sprinkler systems/heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage. This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. For details on removal of such items, please contact the **Field Ambassador** listed below. **The City will not be responsible for damage to any privately owned items on City property.**
	Telephone and Internet Services: This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the **Field Ambassador *and*** notify their phone or internet service provider.
	Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected; therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an ***emergency water shut off*** to complete work.
	Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. **PLEASE NOTE:** The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes.
	Road and Sidewalk Access: To complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be always maintained. **Driveway Access:** The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be always kept open.
	Traffic Management: Road users should expect delays and increased traffic on nearby main and side streets. Motorists are reminded that bicycles and cars will be sharing the lane. When driving, please be mindful of vulnerable road users.
	Parking: This project will affect on-street parking. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.
	TTC Service: This project may affect travel times on the **Kipling Avenue** bus route, and **Dixon Road** bus route. Visit ttc.ca for accurate schedule information.
	Parking Violation Notices: **Please ensure you always park in a legal parking spot.** If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the

	following within 15 days of the notice date to avoid additional fines or records being kept of non-payment: 1. Pay the parking violation (follow instructions on the back of the notice) **or** 2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the Construction Notice and/or other City-issued documentation related to parking impacts resulting from construction. Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones). Please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.
	Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the **Field Ambassador** listed below.
	Garbage and Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. ***Please ensure that you label your bins with your address.***
	Water Flushing: You will see water flushing or running in several areas along this project enabling the contractor to clean the new watermain. Before substandard water services are replaced to properties and the new watermain is put into service, the contractor ensures the new pipe meets Toronto Water's servicing and quality standards. ***Please*** **DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.**
	Restoration: The construction work area will be restored with sod, concrete and/or asphalt where required to its initial condition. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).

NEED MORE INFORMATION?

If you have questions about this construction project, please contact staff listed below.

Contract	25ECS-LU-04FP
Field Ambassador	Chloe Hicken, 416-338-5497, BFPP@jacobs.com Please note the Field Ambassador Hotline is monitored during regular business hours only, Monday through Friday. Messages received outside of these hours will be reviewed on the next business day.
Deaf, Hard of hearing- and Hearing-impaired service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
Website	toronto.ca/etobicokecentre
Project Information	Etobicoke Centre Basement Flooding Protection Program