SMIS Release Notes Version 4.1.5.1

The Shelter Management Information System (SMIS) is a web-based information management system used by programs across the city that provide services to individuals and families experiencing homelessness. SMIS is administered by the City's Toronto Shelter & Support Services (TSSS) division. SMIS is primarily used by City-funded shelters, 24-hour respites, and COVID-19 temporary shelter programs to conduct client intake, admission, case management, and discharge. It is also used by service programs (e.g., Streets to Homes, Central Intake).

This set of Release Notes describes the changes that are included in the October 2026 SMIS enhancements, release version 4.1.5.1. The release focuses on redesigned program and shelter management list pages and improved export capabilities. All changes included in this SMIS enhancement were prioritized by the City of Toronto SMIS Steering Committee and Director Group. Combined, these changes address the highest current priority change requests in SMIS.

Please note that this document will also be available online at Shelter Management Information System (SMIS) – City of Toronto.

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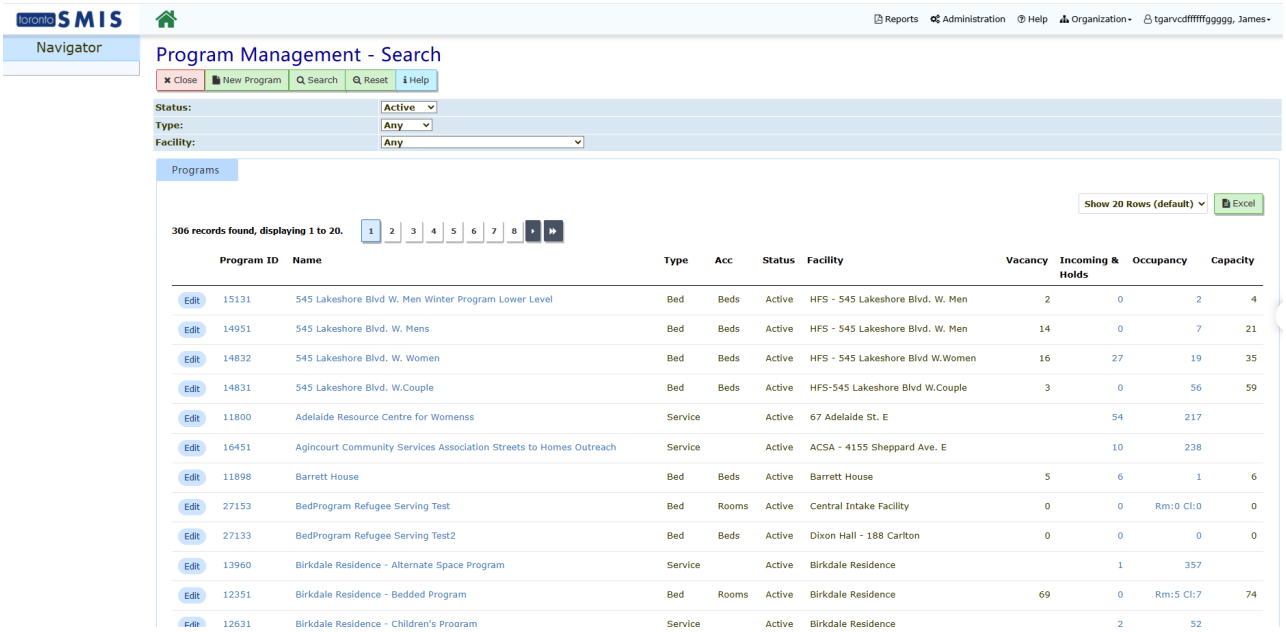
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1) Enhancement of Program Management - List Page

The Program Management page has been redesigned with an updated layout to enhance visual consistency, usability and responsiveness. The updated page provides a cleaner interface, improved navigation, alignment and spacing of page elements and a more streamlined user experience across screen sizes.

An **Excel** download icon has been added to allow users to export the program listing.

Below is a sample screenshot of the new Program Management - List page:

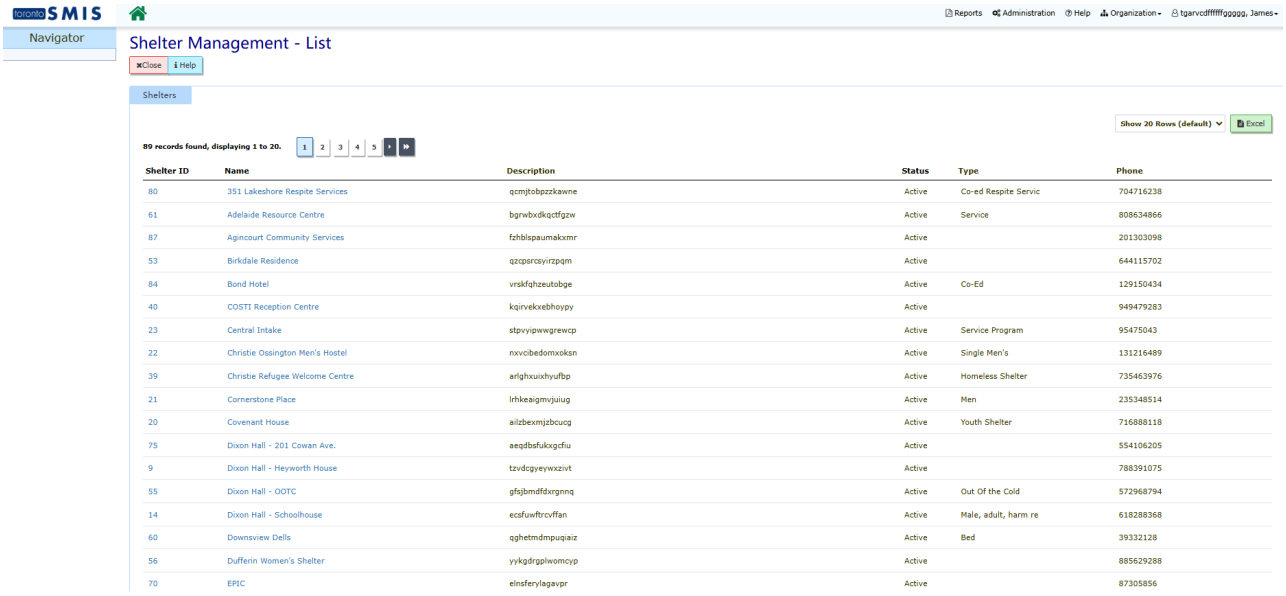


2) Enhancement of Shelter Management - List Page

The Shelter Management page has been redesigned with an updated layout to enhance visual consistency, usability and responsiveness. The updated page provides a cleaner interface, improved navigation, alignment and spacing of page elements and a more streamlined user experience across screen sizes.

An **Excel** download icon has been added to allow users to export the shelter listing.

Below is a sample screenshot of the new Shelter Management - List page:



Shelter ID	Name	Description	Status	Type	Phone
80	351 Lakeshore Respite Services	qcmjtobpzzkawne	Active	Co-ed Respite Servic	704716238
61	Adelaide Resource Centre	bgrwbxdkqctfgzw	Active	Service	808634866
87	Agincourt Community Services	fzhblspaumakxmr	Active		201303098
53	Birkdale Residence	qzcpsrcsyirzpqm	Active		644115702
84	Bond Hotel	vrskfqhzeutobge	Active	Co-Ed	129150434
40	COSTI Reception Centre	kqirvekxebhoypy	Active		949479283
23	Central Intake	stpvyipwwgrewcp	Active	Service Program	95475043
22	Christie Ossington Men's Hostel	nxvcibedomxoksn	Active	Single Men's	131216489
39	Christie Refugee Welcome Centre	arlghxuixhyufbp	Active	Homeless Shelter	735463976
21	Cornerstone Place	lrhkeaigmvjuiug	Active	Men	235348514
20	Covenant House	ailzbexmjzbcucg	Active	Youth Shelter	716888118
75	Dixon Hall - 201 Cowan Ave.	aeqdbsfukxgcfiu	Active		554106205
9	Dixon Hall - Heyworth House	tzvdcgyeywxzivt	Active		788391075
55	Dixon Hall - OOTC	gfsjbmdfdxrgnnq	Active	Out Of the Cold	572968794
14	Dixon Hall - Schoolhouse	ecsfuwftrcvffan	Active	Male, adult, harm re	618288368
60	Downsview Dells	qghetmdmpuqiaiz	Active	Bed	39332128
56	Dufferin Women's Shelter	yykgdrgplwomcyp	Active		885629288
70	EPIC	elnsferylagavpr	Active		87305856