2027 – 2028 City-wide Ice Allocation Work Plan

BACKGROUND

In February 2010, City Council directed that City-owned arenas operated by Arena Boards of Management come into full compliance with the City's Ice Allocation Policy, phased-in over the next two seasons. As you are aware PFR staff developed a centralized application/allocation process which was implemented for 2011/2012 season after consultation with Arena Boards of Management and other affected user groups.

The goals, deliverables and scope of this work plan reflect Council's decisions and will detail the necessary process to ensure that a City-wide application/allocation process is implemented in a timely and efficient manner for the 2027-2028 operating season.

CRITICAL SUCCESS FACTORS

1. A well communicated and coordinated process that assists all groups and organizations in successfully providing their completed applications to staff by the established deadline.
2. Commitment from staff to meet the deadline for completing the allocation of all 'City administrated' ice by the established deadline.
3. Commitment from the Board of Managements for submitting their ice allocations to staff by the deadline.
4. Commitment from staff and Board of Managements in those cases of non-compliance, negotiations will be immediate and successful in ensuring ultimate compliance and fair and equitable use of ice.

KEY DATES

High-Level Milestones	Target Date
1. Application deadline for Organizations	November 27, 2026
2. Completion of all ice allocation for City of Toronto administrated and Arena Board of Management arenas.	January 22, 2027
3. Final confirmation that all Board of Management arenas are in compliance with the Ice Allocation Policy for their 2027-2028 operating season.	February 19, 2027
4. Posting of 2027-2028 ice entitlements for each organization on City of Toronto website.	March 26, 2027
5. Permit Staff to provide the 2027-2028 seasonal ice permits to all organizations using City of Toronto administered arenas.	April 12, 2027

High-Level Milestones	Target Date
6. Organizations who wish to turn back ice allocated to them at City of Toronto administered arenas shall submit their request in writing to the assigned permit staff.	June 16, 2027