

Important contacts

Toronto Employment & Social Services Application Centre

– re-applying for Ontario Works
416-392-2811 Toll-free number: 1-888-465-4478
www.toronto.ca/socialservices

City of Toronto

– information on City of Toronto services
www.toronto.ca/311

211Toronto

– directory of community, housing, government,
social and health services
Dial 211
www.211toronto.ca

Toronto Children's Services

– access to child care and applying for subsidy
Kids Line: 416-392-KIDS (5437)
www.toronto.ca/children

Trillium Drug Plan (TDP)

– applying for prescription drug coverage
Toll-free number: 1-800-575-5386
www.health.gov.on.ca/english/public/pub/drugs/trillium.html

Ministry of Labour

– information on employment standards
416-326-7160 Toll-free number: 1-800-531-5551
www.labour.gov.on.ca

Workplace Safety and Insurance Board (WSIB)

– information on health and safety in the workplace
Toll-free number: 1-800-387-0750
www.wsib.on.ca

Service Canada

– Government of Canada services and programs
including Employment Insurance Benefits
Toll-free number: 1-800-622-6232
www.servicecanada.gc.ca

www.toronto.ca/socialservices

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Already working? Starting a job? Leaving Ontario Works for a job?

*Here's how Toronto Employment
& Social Services can help*

*Information about benefits and
supports to help you when you
have a job*



Talk to your caseworker if you have
questions about any of these topics.

Full-time work

Through the Full-Time Employment Benefit, you may be eligible for up to \$500 to help with job-related costs, such as clothing, tools and special equipment when you:

- ❖ start full-time work (30 or more hours per week)

OR

- ❖ increase your work hours from part-time to full-time (either at one job or at multiple jobs).

You may also qualify for Ontario Works assistance until you receive your first pay from a new job.

If you are self-employed and receiving Ontario Works assistance, you are not eligible for the Full-Time Employment Benefit.



Part-time, casual or self-employed work

You may be eligible for up to \$253 to help with your job-related costs such as clothing, special equipment, criminal record checks and licensing fees.

How income affects your Ontario Works assistance

Many people work and still receive Ontario Works assistance. As each person's situation is unique, please talk to your caseworker about yours. Your caseworker will explain the rules that apply when you have income.

Remember to complete the Income Reporting Statement to declare any money you receive. Your caseworker can help you with this.

If your new employer does not provide health benefits, we can help

Ontario Works provides a drug card to pay for prescription drugs for up to six months after you leave Ontario Works, or until your new employer covers your health benefits.

Do you need help to pay for your prescription drugs?

If you still need help with prescription drug costs after the first six months of working, the Trillium Drug Program can help you. Trillium Drug Program application kits are available at your local pharmacy or by calling the Ministry of Health and Long-Term Care INFOLine at 1-800-268-1154.

Need help finding child care or paying child care costs?

If you have to pay child care costs in advance, you may be eligible for Child Care Start-Up benefits.



If you need help finding child care or applying for a child care subsidy, we will refer you to Toronto Children's Services. One of their child care consultants will help you get the child care you need.

Concerned that you won't be able to pay your rent when you start a new job?

We may be able to help you with your housing costs, and can refer you to other community services such as local housing help centres and Rent Banks.

Keeping your job

If you need help with keeping your job (for example, you do not have child care), contact your local Employment



Centre (EC) for help:

Attwell	416-392-6402
Central Toronto	416-397-1788
Cliffcrest	416-392-1460
Consilium Place	416-397-4986
Crossways	416-338-1818
Downtown Toronto	416-392-3430
East Toronto	416-397-5837
Etobicoke South	416-397-9539
Golden Mile	416-397-5060
High Park/Parkdale	416-397-7380
Lawrence Square	416-397-1590
Metro Hall	416-338-2749
North York Central	416-397-9551
North York East	416-392-4107
Regent Park	416-392-3456
Scarborough North/YMCA	416-335-5490
Scarborough West	416-392-2749
York/Humber	416-392-6195

Re-applying for Ontario Works

If you lose your job or receive less income than usual, you may need to re-apply for Ontario Works. Call the Application Centre toll-free at

1-888-465-4478 or apply online at www.toronto.ca/socialservices.

