

3.2 Emergency Medical Services (EMS)

Toronto EMS is the sole ambulance provider within the City of Toronto boundaries licensed under the Ambulance Act of Ontario to transport patients in an emergency situation. (License #491).

EMS will provide quotes and assist you in choosing the right EMS medical coverage for your special needs. Requests for Paid Duty medical coverage will be made through EMS Community Liaison Officers, Media & Communications Unit. Call EMS customer service representatives for more information on booking services.

Customer Service Representatives

John Ardern	416 397-0781	Pager 416 715-8075
Jim McCullough	416 397-0780	Pager 416 715-8181

Rates



Primary Care Paramedic (PCP) unit **\$187.00 hr**

This includes two Level I Paramedics and one fully equipped licensed to transport ambulance.



Advanced Care Paramedics (ACP) unit **\$204.00 hr**

This includes a Level III and a Level II Paramedic and one fully equipped licensed to transport ambulance.



Mountain Bike Paramedic **\$105.00 hr**

This includes one Level 1 Paramedic and one fully equipped Mountain bike.



EMS Operations Supervisor **\$138.00 hr**

Mandatory with events requiring three or more units.



Emergency Medical Dispatcher **\$93.00 hr**

Required for events involving numerous EMS resources.

Other Specialized Resources

Gator Ambulance Crew (cart-style ambulance) **\$209.00 hr**

Emergency Support Units (ambulance bus or support truck) **\$209.00 hr**

Marine Paramedic (works on a Toronto Police Marine Unit boat) **\$105.00 hr**

General Information

Dedicated coverage will be provided to your event. In the event that we transport a patient from your Toronto location, we will provide a back-fill crew at no charge. This service may also be possible for locations outside Toronto. Pricing is subject to change without notice; please call for a current quote. We will provide quotes and assist you in choosing the right EMS medical coverage for your special needs. No additional charges will apply on evenings, weekends, or holidays. **A minimum 24 hours notice is requested for all bookings. We reserve the right to decline or not guarantee service on bookings accepted under that minimum.** A \$75.00 surcharge will apply to all bookings with less than 24 hours notice, or those placed after normal business hours of 8:00 a.m. to 4:00 p.m. All services have a 4 hour minimum and a 2 hour preparation and travel time charge. All charges apply to the nearest half-hour. Cancellations made with less than 12 hours notice are subject to a 4-hour service charge. We are required to charge 5% GST on all services. The City of Toronto will invoice all charges and cheques are payable to "Treasurer, City of Toronto".