

A photograph of a clear glass being filled with water. The water is captured in mid-pour, creating a dynamic splash and bubbles within the glass. The background is a bright blue sky with soft, white clouds. The image is framed by a white border, with a solid blue rectangle in the top-left corner.

2009 DRINKING WATER SYSTEMS  
Summary Reports

# **2009 Summary Report Toronto (R.C. Harris) Water Treatment Plant**

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*March 30, 2010*

## **1.0 General Overview**

Toronto Water treats, transmits, stores and distributes potable (drinkable) water to all industrial, commercial and household water users in the City of Toronto. The division also delivers water to the southern portion of the Region of York.

Staff in this area are highly trained and specialized, operating four water treatment plants, two laboratories, 18 pumping stations, 10 major ground level storage reservoirs and 4 elevated storage tanks. Staff maintains about 510 kilometres of trunk watermains that supply the water reservoirs and over 5,000 kilometres of local distribution mains. Policies and practices adopted by the section help the unit to manage significant issues and challenges, including meeting water demands throughout the year, complying with provincial regulations and working responsibly to protect the environment and local water bodies.

This Summary Report is issued by Toronto Water under Schedule 22-2, O. Reg. 170/03 for the R.C. Harris Water Treatment Plant. The report covers the period from January 1, 2009 to December 31, 2009 except where stated otherwise.

## **2.0 System Approval**

A Certificate of Approval (CC of A) was provided for the Harris Water Treatment Plant by the Ministry of the Environment (MOE) on August 22, 2007 and designated as “Amended Certificate of Approval Municipal Drinking Water Systems Number 4171-6YCTDD”.

The R.C. Harris Water Treatment Plant is designated a Class 4 Water Treatment Facility (Certificate No. 445) and is referenced as Drinking Water System Number 220002262 (MOE).

The current Permit to Take Water is designated by MOE Reference Number 91-P-3040.

## **3.0 Site Inspections**

The Ministry of the Environment (MOE) has implemented a rigorous and comprehensive Province-wide approach for the inspection of water systems that focuses on the source, treatment and distribution components as well as water system management practices.

The primary focus of such inspections has been to confirm compliance with the Provincial legislation and control documents, as well as conformance with MOE drinking water-related policies for the inspection period.

The MOE conducted (1) plant inspection of the R. C. Harris Water Treatment Plant during 2009. The announced site inspection was carried out on August 18-20, 2009.

Specifically, the inspection included a review and assessment of operating practices in

relation to the following documents:

- Safe Drinking Water Act, 2002
- Drinking Water Systems Regulation (O. Reg. 170/03)
- Ontario Drinking Water Quality Standards (O. Reg. 169/03)
- Operator Certification Regulation (O. Reg. 128/04)
- Certificates of Approval
- Permit to Take Water
- Director's Orders and/or Provincial Officer's Orders (if any)
- A Review of previous Ministry Inspection Reports

In all cases, there were no exceedances of health-related parameters for the MOE audit samples of the treated water.

#### **4.0 Compliance with Terms and Conditions of the *Amended Certificate of Approval* and Any Other Orders**

Plant production was fully compliant with the Permit to Take Water and at no time during the year 2009 did Raw Water flows exceed the maximum values stipulated in the Permit to Take Water.

Water production rates at the R.C. Harris water Treatment Plant were fully compliant with the Amended Certificate of Approval.

All plant production fully conformed to the "Procedure for Disinfection of Drinking Water in Ontario" as adopted by reference by O. Reg. 170/03. Routine operation and maintenance on all critical process equipment was carried out.

## 5.0 Non-Compliance with Terms and Conditions of the Amended Certificate of Approval

There were no incidences of non-compliance with the Terms and Conditions of the Amended Certificate of Approval for the R.C. Harris Water Treatment Plant in 2009.

## 6.0 Summary – Water Production

### Monthly Average Output Water Flows for 2009

Month	Average Daily Volume (ML*)
January	407
February	483
March	547
April	358
May	299
June	407
July	403
August	418
September	416
October	400
November	399
December	399

\* ML – Million Litres conveyed to the Distribution System in a day

### Annual Daily Volume and Capacity Assessment for 2009

Parameter	Value
Average Daily Flow (ML/day)	411
Maximum Day Flow (ML/day)	682 - 1 Mar 10
Rated Capacity (ML/day)	950
% Maximum Day/Rated Capacity	72

## **7.0 Summary of Flows Exceeding Amended Certificate of Approval Requirements**

There were no instances of treated water flows exceeding the rated capacity as stated in the Amended Certificate of Approval for the R.C. Harris Water Treatment Plant in 2009.

## **8.0 City of Toronto Endorsement of Summary Report**

This Summary Report has been signed off by Lou Di Gironimo, General Manager, Toronto Water on behalf of the City of Toronto Council.

A copy of this report has been forwarded to the members of the City Council as per regulatory requirements. Tabling of the Summary Report to City Council has been scheduled for the next available council meeting in 2010 as per regulatory requirements.

## **9.0 Facility Contacts**

While all efforts have been made to provide the required information in the proper format and degree of detail, it is acknowledged that additional information and/or detail may be required.

For additional information, please contact Ron Brilliant, Plant Manager at 416-392-8272 or by e-mail ([rbrillia@toronto.ca](mailto:rbrillia@toronto.ca)).

Additional inquiries on a Water Treatment & Supply sectional basis (all treatment facilities) can be referred to Lou Di Gironimo, Acting Director, Water Treatment & Supply at 416-392-8220.

## **2009 Summary Report Toronto (Island) Water Treatment Plant**

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*March 30, 2010*

## **1.0 General Overview**

Toronto Water treats, transmits, stores and distributes potable (drinkable) water to all industrial, commercial and household water users in the City of Toronto. The division also delivers water to the southern portion of the Region of York.

Staff in this area are highly trained and specialized, operating four water treatment plants, two laboratories, 18 pumping stations, 10 major ground level storage reservoirs and 4 elevated storage tanks. Staff maintains about 510 kilometres of trunk watermains that supply the water reservoirs and over 5,000 kilometres of local distribution mains. Policies and practices adopted by the section help the unit to manage significant issues and challenges, including meeting water demands throughout the year, complying with provincial regulations and working responsibly to protect the environment and local water bodies.

This Summary Report is issued by Toronto Water under Schedule 22-2, O. Reg. 170/03 for the Island Water Treatment Plant. The report covers the period from January 1, 2009 to December 31, 2009 except where stated otherwise.

## **2.0 System Approval**

An Amended Certificate of Approval (C of A) was issued to the Island Water Treatment Plant by the Ministry of the Environment (MOE) on August 28, 2007 and designated as “Amended Certificate of Approval Municipal Drinking Water Systems Number 1525-76HH8D”.

The Island Water Treatment Plant is designated a Class 4 Water Treatment Facility (Certificate No. 443) and is referenced as Drinking Water System Number 220002244 (MOE).

The current Permit to Take Water is designated by MOE Reference Number 91-P-3041.

## **3.0 Site Inspections**

The Ministry of the Environment (MOE) has implemented a rigorous and comprehensive Province-wide approach for the inspection of water systems that focuses on the source, treatment and distribution components as well as water system management practices.

The primary focus of such inspections has been to confirm compliance with the Provincial legislation and control documents, as well as conformance with MOE drinking water-related policies for the inspection period.

The MOE conducted (1) plant inspection of the Island Water Treatment Plant during 2009. The announced site inspection was carried out on September 22, 2009.

Specifically, the inspection included a review and assessment of operating practices in

relation to the following documents:

- Safe Drinking Water Act, 2002
- Drinking Water Systems Regulation (O. Reg. 170/03)
- Ontario Drinking Water Quality Standards (O. Reg. 169/03)
- Operator Certification Regulation (O. Reg. 128/04)
- Certificates of Approval
- Permit to Take Water
- Director's Orders and/or Provincial Officer's Orders (if any)
- A Review of previous Ministry Inspection Reports
- Engineer's Reports dated May 30, 2001

In all cases, there were no exceedances of health-related parameters for the MOE audit samples of the treated water.

#### **4.0 Compliance with Terms and Conditions of the *Amended Certificate of Approval* and Any Other Orders**

Plant production was fully compliant with the Permit to Take Water and at no time during the year 2009 did Raw Water flows exceed the maximum values stipulated in the Permit to Take Water.

Water production rates at the Island Water Treatment Plant were fully compliant with the Amended Certificate of Approval.

All plant production fully conformed to the "Procedure for Disinfection of Drinking Water in Ontario" as adopted by reference by O. Reg. 170/03. Routine operation and maintenance on all critical process equipment was carried out.

## 5.0 Non-Compliance with Terms and Conditions of the Amended Certificate of Approval

There were no incidences of non-compliance with the Terms and Conditions of the Amended Certificate of Approval for the Island Water Treatment Plant in 2009.

## 6.0 Summary – Water Production

### Monthly Average Output Water Flows for 2009

Month	Average Daily Volume (ML*)
January	172
February	169
March	157
April	187
May	242
June	238
July	251
August	266
September	247
October	210
November	221
December	190

### Annual Daily Volume and Capacity Assessment for 2009

Parameter	Value
Average Daily Flow (ML/day)	218
Maximum Day Flow (ML/day)	379
Rated Capacity (ML/day)	410
% Maximum Day/Rated Capacity	93

## **7.0 Summary of Flows Exceeding Amended Certificate of Approval Requirements**

There were no instances of treated water flows exceeding the rated capacity as stated in the Amended Certificate of Approval for the Island Water Treatment Plant in 2009.

## **8.0 City of Toronto Endorsement of Summary Report**

This Summary Report has been signed off by Lou Di Gironimo, General Manager, Toronto Water on behalf of the City of Toronto Council.

A copy of this report has been forwarded to the members of the City Council as per regulatory requirements. Tabling of the Summary Report to City Council has been scheduled for the next available council meeting in 2010 as per regulatory requirements.

## **9.0 Facility Contacts**

While all efforts have been made to provide the required information in the proper format and degree of detail, it is acknowledged that additional information and/or detail may be required.

For additional information, please contact Ron Brilliant, Plant Manager at 416-392-8272 or by e-mail ([rbrillia@toronto.ca](mailto:rbrillia@toronto.ca)).

Additional inquiries on a Water Treatment & Supply sectional basis (all treatment facilities) can be referred to Lou Di Gironimo, Acting Director, Water Treatment & Supply at 416-392-8220.

# **2009 Summary Report**

## **Toronto (R. L. Clark) Water Treatment Plant**

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## **1.0 General Overview**

Toronto Water treats, transmits, stores and distributes potable (drinkable) water to all industrial, commercial and household water users in the City of Toronto. The division also delivers water to the southern portion of the Region of York.

Staff in this area are highly trained and specialized, operating four water treatment plants, two laboratories, 18 pumping stations, 10 major ground level storage reservoirs and 4 elevated storage tanks. Staff maintains about 510 kilometres of trunk watermains that supply the water reservoirs and over 5,000 kilometres of local distribution mains. Policies and practices adopted by the section help the unit to manage significant issues and challenges, including meeting water demands throughout the year, complying with provincial regulations and working responsibly to protect the environment and local water bodies.

This Summary Report is issued by Toronto Water under Schedule 22-2, O. Reg. 170/03 for the R.L. Clark Water Treatment Plant. The report covers the period from January 1, 2009 to December 31, 2009 except where stated otherwise.

## **2.0 System Approval**

A Certificate of Approval (C of A) was provided for the R.L. Clark Water Treatment Plant by the Ministry of the Environment (MOE) on August 22, 2007 (correspondence by MOE Reference No. 5743-6YPLQK) and designated as “Amended Certificate of Approval Municipal Drinking Water Systems, Number 0709-74BPSB”.

The R.L. Clark Water Treatment Plant is designated a Class 4 Water Treatment Facility (Certificate No. 444) and is referenced as Drinking Water System Number 220002253 (MOE).

The current Permit to Take Water is designated by MOE Reference Number 91-P-3042.

## **3.0 Site Inspections**

The Ministry of the Environment (MOE) has implemented a rigorous and comprehensive Province-wide approach for the inspection of water systems that focuses on the source, treatment and distribution components as well as water system management practices.

The primary focus of such inspections has been to confirm compliance with the provincial legislation and control documents, as well as conformance with MOE drinking water-related policies for the inspection period.

During 2009, the MOE conducted an annual site inspection of the R. L. Clark Water Treatment Plant on October 21, 2009.

Specifically, such inspection included a review and assessment of operating practices in relation to the following documents:

- Safe Drinking Water Act, 2002
- Drinking Water Systems Regulation (O. Reg. 170/03)
- Ontario Drinking Water Quality Standards (O. Reg. 169/03)
- Operator Certification Regulation (O. Reg. 128/04)
- Certificates of Approval
- Permit to Take Water
- Director's Orders and/or Provincial Officer's Orders (if any)
- A Review of previous Ministry Inspection Reports

In all cases, there were no exceedances of health-related parameters for the MOE audit samples of the treated water. The MOE further acknowledged City's communication efforts with the consumers by maintaining a very extensive public website providing comprehensive information about the City's water services.

#### **4.0 Compliance with Terms and Conditions of the Amended Certificates of Approval and Any Other Orders**

Plant production was fully compliant with the Permit to Take Water and at no time during the year 2009 did Raw Water flows exceed the maximum values stipulated in the Permit to Take Water.

Water production at the R.L. Clark Water Treatment Plant in 2009 was fully compliant with the amended Certificate of Approval.

All plant production fully conformed to the "Procedure for Disinfection of Drinking Water in Ontario" as adopted by reference by O. Reg. 170/03. Routine operation and maintenance on all critical process equipment was carried out and flow meter calibrations were completed in a satisfactory manner.

#### **5.0 Non-Compliance with Terms and Conditions of the Amended Certificates of Approval**

There were no non-compliance issues identified in the Inspection report for 2009.

## 6.0 Summary – Water Production

### Monthly Average Output Water Flows for 2009

Month	Average Daily Volume (ML <sup>*</sup> )
January	284
February	273
March	304
April	311
May	373
June	370
July	373
August	361
September	403
October	395
November	401
December	399

\* ML – Million Litres of conveyed to the Distribution System in a day

### Annual Daily Volume and Capacity Assessment for 2009

Parameter	Value
Average Daily Volume (ML)	354
Rated Capacity (ML/day)	615
% Maximum Day/Rated Capacity	58%

## **7.0 Summary of Flows Exceeding Amended Certificates of Approval Requirements**

There were no instances of treated water flows exceeding the rated capacity as stated in the amended Certificates of Approval for the R.L. Clark Water Treatment Plant in 2009.

## **8.0 City of Toronto Endorsement of Summary Report**

This Summary Report has been signed off by Lou Di Gironimo, General Manager, Toronto Water on behalf of the City of Toronto Council.

A copy of this report has been forwarded to the members of the City Council as per regulatory requirements. Tabling of the Summary Report to City Council has been scheduled for the next available council meeting in 2010.

## **9.0 Facility Contacts**

While all efforts have been made to provide the required information in the proper format and degree of detail, it is acknowledged that additional information and/or detail may be required.

For additional information, please contact Mauro Fabbro, Plant Manager at 416-392-8837 or by e-mail ([mfabbro@toronto.ca](mailto:mfabbro@toronto.ca)).

Additional inquiries on a Water Treatment & Supply sectional basis (all treatment facilities) can be referred to Lou Di Gironimo, Acting Director, Water Treatment & Supply at 416-392-8220.

## **2009 Summary Report Toronto (F.J. Horgan) Water Treatment Plant**

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*March 02, 2010*

## **1.0 General Overview**

Toronto Water treats, transmits, stores and distributes potable (drinkable) water to all industrial, commercial and household water users in the City of Toronto. The division also delivers water to the southern portion of the Region of York.

Staff in this area are highly trained and specialized, operating four water treatment plants, two laboratories, 18 pumping stations, 10 major ground level storage reservoirs and 4 elevated storage tanks. Staff maintains about 510 kilometres of trunk watermains that supply the water reservoirs and over 5,000 kilometres of local distribution mains. Policies and practices adopted by the section help the unit to manage significant issues and challenges, including meeting water demands throughout the year, complying with provincial regulations and working responsibly to protect the environment and local water bodies.

This Summary Report is issued by Toronto Water under Schedule 22-2, O. Reg. 170/03 for the F.J. Horgan Water Treatment Plant. The report covers the period from January 1, 2009 to December 31, 2009 except where stated otherwise.

## **2.0 System Approval**

*A Consolidated Certificate of Approval (CC of A), MOE Reference No. 7696-6YPLPY designated as “Amended Certificate of Approval Municipal” was provided for the F.J. Horgan Water Treatment Plant (Private Water Works Number 4847-72BJXC) by the Ministry of the Environment (MOE) on August 22, 2007. This was replaced by Amended Certificate of Approval No. 0945-7JUYF effective December 19, 2008.*

The F.J. Horgan Water Treatment Plant is designated a Class 4 Water Treatment Facility (Certificate No. 446) and is referenced as Drinking Water System Number 220004536 (MOE).

The current Permit to Take Water is designated by MOE Reference Number 91-P-3039.

## **3.0 Site Inspections**

The Ministry of the Environment (MOE) has implemented a rigorous and comprehensive Province-wide approach for the inspection of water systems that focuses on the source, treatment and distribution components as well as water system management practices.

The primary focus of such inspections has been to confirm compliance with the Provincial legislation and control documents, as well as conformance with MOE drinking water-related policies for the inspection period.

The MOE conducted plant one (1) plant inspection of the F. J. Horgan Water Treatment Plant during 2009. The announced site inspection was carried out on 4 occasions on November 13, 17, 18 and 20, 2009.

Specifically, such inspection included a review and assessment of operating practices in relation to the following documents:

- Safe Drinking Water Act, 2002
- Drinking Water Systems Regulation (O. Reg. 170/03)
- Ontario Drinking Water Quality Standards (O. Reg. 169/03)
- Operator Certification Regulation (O. Reg. 128/04)
- Certificates of Approval
- Permit to Take Water
- Director's Orders and/or Provincial Officer's Orders (if any)
- A Review of previous Ministry Inspection Reports
- Engineer's Reports dated May 30, 2001

In all cases, there were no exceedances of health-related parameters for the MOE audit samples of the treated water.

#### **4.0 Compliance with Terms and Conditions of the *Amended Certificate of Approval* and Any Other Orders**

Plant production was fully compliant with the Permit to Take Water and at no time during the year 2009 did Raw Water flows exceed the maximum values stipulated in the Permit to Take Water.

Plant production rates were fully compliant with the *Amended Certificate of Approval* and at no time during the year 2009 did Treated Water production flows out of the facility exceed the maximum values stipulated in the *Amended Certificate of Approval*. Treated Water flow interpretation has been defined by the *Consolidated Certificate of Approval No. 7696-6YPLPY dated August 22, 2007 and Amended Certificate of Approval No. 0945-7JUJYF which replaced No. 7696-6YPLPY effective December 19, 2008*.

Residue Management operated on a continuous basis. The quality of the process residuals was in compliance with requirements cited in the *Amended Certificate of Approval*. The annual average concentration of suspended solids in the effluent discharged from the plant's clarifiers was 10 mg/L.

All plant production fully conformed to the "Procedure for Disinfection of Drinking Water in Ontario" as adopted by reference by O. Reg. 170/03. Routine operation and maintenance on all critical process equipment was carried out and flow meter calibrations were completed in a satisfactory manner.

All recommendations contained in the 2001 Engineer's Report for the F.J. Horgan Plant were addressed and there are no outstanding issues.

## 5.0 Non-Compliance with Terms and Conditions of the Amended Certificate of Approval

None.

All process equipment and process control systems were in accordance with the descriptions as they appear in the Consolidated Certificate of Approval No. 7696-6YPLPY dated August 22, 2007 and under the “Existing Water Works” section of Amended Certificate of Approval No. 0945-7JUJYF which replaced No. 7696-6YPLPY effective December 19, 2008.

## 6.0 Summary – Water Production

### Monthly Average Output Water Flows for 2009

Month	Average Daily Volume (ML*)
January	359.64
February	385.24
March	332.71
April	378.93
May	395.73
June	383.16
July	386.77
August	370.86
September	399.22
October	321.79
November	270.41
December	268.15

\* ML – Million Litres conveyed to the Distribution System in a day

### Annual Daily Volume and Capacity Assessment for 2008

Parameter	Value
Average Daily Flow (ML/day)	354.38
Maximum Day Flow (ML/day)	521.75*
Rated Capacity (ML/day)	570
% Maximum Day/Rated Capacity	91%

\* Occurred on May 3, 2009

## **7.0 Summary of Flows Exceeding Amended Certificate of Approval Requirements**

There were no instances of treated water flows exceeding the rated capacity as stated in the Amended Certificate of Approval for the F.J. Horgan Water Treatment Plant in 2009.

## **8.0 City of Toronto Endorsement of Summary Report**

This Summary Report has been signed off by Lou Di Gironimo, General Manager, Toronto Water on behalf of the City of Toronto Council.

A copy of this report has been forwarded to the members of the City Council as per regulatory requirements. Tabling of the Summary Report to City Council has been scheduled for the next available council meeting in 2010 as per regulatory requirements.

## **9.0 Facility Contacts**

While all efforts have been made to provide the required information in the proper format and degree of detail, it is acknowledged that additional information and/or detail may be required.

For additional information please contact Ian Chin, Plant Manager at 416-392-2572 or by e-mail ([ichin@toronto.ca](mailto:ichin@toronto.ca)).

Additional inquiries on a Water Treatment & Supply sectional basis (all treatment facilities) can be referred to Lou Di Gironimo, Acting Director, Water Treatment & Supply at 416-392-8220.

## **2009 Summary Report City of Toronto Distribution System**

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*March 30, 2010*

## **1.0 General Overview**

Toronto Water treats, transmits, stores and distributes potable (drinkable) water to all industrial, commercial and household water users in the City of Toronto. The division also delivers water to the southern portion of the Region of York.

Toronto Water District Operations provides water distribution services to 515,345 residential and industrial/commercial accounts. Maintenance and operation of the distribution system is carried out by district staff in four Water Distribution Districts: North, West, East, and South. District Operations is responsible for regular hydrant and valve inspections, watermain flushing, investigation of water pressure and water quality complaints, cleaning and lining of watermains, repair or replacement of watermains, water services, valves and hydrants. District staff inspect, operate, rehabilitate and maintain the existing water distribution system which include, but is not limited to:

- 5,016 km of watermains
- 44,000 water hydrants
- 52,900 valves
- 12 pressure districts

Staff in this area are highly trained and specialized, operating four water treatment plants, two laboratories, 18 pumping stations, 10 major ground level storage reservoirs and 4 elevated storage tanks. Policies and practices adopted by the section help the unit to manage significant issues and challenges, including meeting water demands throughout the year, complying with provincial regulations and working responsibly to protect the environment and local water bodies.

This Summary Report is issued by Toronto Water under Schedule 22-2, O. Reg. 170/03 for the City of Toronto Distribution System. The report covers the period from January 1, 2009 to December 31, 2009 except where stated otherwise.

## **2.0 System Approval**

The City of Toronto Distribution System is categorized as a Large Municipal Residential System and is referenced as Drinking Water System Number 260090363 (MOE).

The current Permit to Take Water is designated by MOE Reference Number 91-P-3039.

## **3.0 Site Inspections**

The Ministry of the Environment (MOE) has implemented a rigorous and comprehensive Province-wide approach for the inspection of water systems that focuses on the source, treatment and distribution components as well as water system management practices

The primary focus of such inspections has been to confirm compliance with the MOE legislation and authorizing documents, as well as conformance with Ministry drinking water-related policies and guidelines for the inspection period.

The MOE conducted one (1) inspection of the City of Toronto Distribution System during 2009. The focused site inspection was carried out December 15, 2009.

The inspection is based on a “stand alone connected distribution system”. The elements reviewed to assess key compliance and conformance to issues associated with a receiver system as defined under O. Reg. 172/03. The inspection included a review and assessment of operating practices in relation to the following documentation:

- Treatment Processes
- Distribution System
- Operational Manuals
- Logbooks (O. Reg. 170/03)
- Security
- Certification and Training
- Water Quality Monitoring (O. Reg. 170/03)
- Water Quality Assessment (O. Reg. 169/03)
- Reporting and Corrective actions (O. Reg. 170/03)

#### **4.0 City of Toronto Endorsement of Summary Report**

This Summary Report has been signed off by Lou Di Gironimo, General Manager, Toronto Water on behalf of the City of Toronto Council.

A copy of this report has been forwarded to the members of the City Council as per regulatory requirements. Tabling of the Summary Report to City Council has been scheduled for the next available council meeting in 2010 as per regulatory requirements.

#### **5.0 Facility Contacts**

While all efforts have been made to provide the required information in the proper format and degree of detail, it is acknowledged that additional information and/or detail may be required.

For additional information please contact:

Larry Korson , Manager, Water Treatment & Supply at 416-392-8414 or by email ([lkorson@toronto.ca](mailto:lkorson@toronto.ca)), OR

Paul Clements, Manager, District Operations at 416-395-6248 or by email ([pclement@toronto.ca](mailto:pclement@toronto.ca)).

Additional inquiries on a Water Treatment & Supply sectional basis (all treatment facilities) can be referred to Lou Di Gironimo, Acting Director, Water Treatment & Supply at 416-392-8220.