

John Livey
Deputy City ManagerSolid Waste Management Services
City Hall
25th Floor, East Tower
100 Queen Street West
Toronto, ON M5H 2N2

November 3, 2011

ATTN: PROPERTY MANAGER OR ACCOUNTS PAYABLE

Re: Solid Waste Management Services Proposed Rate Structure for Non Residential Customers

Please be advised that on November 10, 2011, the City's Budget Committee will be reviewing the 2012 Solid Waste Management Rate Report. As part of this meeting, this Committee will consider a report recommending the expansion of the current Small Commercial Rate Structure to include all Non-Residential customers effective July 1, 2012 phased in at 25% per year from 2012 through to 2015. Non-Residential customers include but are not limited to hospitals, libraries, places of worship, facilities which provide community support services, nursing/retirement homes, charitable organizations, and schools that are not otherwise captured by the school board rate.

The proposed Rates will be posted on the City's Website at <http://www.toronto.ca/involved/notices.htm> five business days before the scheduled Budget Committee meeting. The proposed Rate Structure staff report will be posted on the City's Website at: <http://www.toronto.ca/garbage/>. Organizations wishing to give deputations on the matter may contact Merle MacDonald at buc@toronto.ca.

Solid Waste Management Services is committed to helping your organization during this transition as you start paying a fee for the volume of waste set out for collection. Once approved by City Council, we will be holding information meetings, providing literature, and conducting site visits on request to provide assistance and answer any questions you may have.

Questions pertaining to the proposed Rate Structure Program for Non-Residential customers may be directed to Sharon Fleming, Manager of Business Systems and Revenue, Solid Waste Management Services, sfleming@toronto.ca or 416-397-0207.

Yours truly,

Vincent Sferrazza
Acting General Manager
Solid Waste Management Services