



TORONTO Emergency Medical Services

Emergency Medical Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto's EMS Community Medicine Program provides education and health support to Toronto's diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Enquiry.....392-2000
Facsimile - Chief392-2115

Chief

Paul Raftis397-9240

Administrative Assistant

Lilian Cuaresma392-2209

Commander, Business Services

Rhonda Hamel-Smith397-0246

Commander, Policy & Project Management

Bik Chawla392-2085

Staff Psychologist

Dr. Lori Gray392-5400

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and EMS resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.

Facsimile.....392-2027

Deputy Chief

Gord McEachen.....392-2205

Administrative Assistant

Darlene Burge.....392-2070

A/Commander, Communications Centre

Karim Daya397-4321

CACC Support Assistant

Eva Boyd392-5051

Commander, Systems Performance

Dave Lyons.....392-0900

Superintendent, Operational Support

Rob Gathercole.....338-1269

Superintendents, Communications

Stephanie Bennett.....392-2232

Emily Allinson392-2232

Jay Burgin.....392-2232

Kim O'Donnell.....392-2232

Sharon Smith392-2232

Loretta Nielson392-2232

Superintendent, Systems Operations

Dan Cottom392-2171

A/Commander, Education & Quality Improvement

Mark Toman392-2052

Superintendents, Education & Quality Improvement

Lawrence Knox392-3736

David Perschy.....397-4635

Joe Grande.....392-3730

Mike West397-0138

Keith Kelly397-0197

David Laskovski (Acting)397-9071

Nick Kuzyk (Acting)392-9866

EMS Operations

- Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
- Responsible for operational supervision and support.

Deputy Chief
 Garrie Wright392-2248

Administrative Assistant
 Vanda Mackenzie392-2047

Commander, Scheduling
 Rose Baynham.....392-2119

Superintendents, Scheduling
 Andrew Spacek.....392-2124
 Cindy Taber.....392-2138

Superintendents, Administrative
 Susan Cameron.....392-2238
 Mike O'Donnell392-3882
 Russ Olynyk392-3700
 Michael Wionzek392-0941

District 1

50 Toryork Dr.
 Toronto ON M9L 1X6

Facsimile.....392-4695

Commander, Operations
 Gary Thorne392-2240

Operations Support Assistant
 Maria Smyth.....392-2252

Superintendents, Operations
 Danny Antonopoulos.....392-2041
 Claudio Capuano392-2236
 John Farren392-2041
 Steve Henderson.....392-2041
 Tony Iagallo392-2041
 Stewart Morris.....392-2041
 Greg Murphy392-2041

District 2

2430 Lawrence Ave. E.
 Toronto ON M1P 2R5

Facsimile.....338-0462

Commander, Operations
 Peter Rotolo.....392-2059

Operations Support Assistant
 Helene Papadacos.....392-2213

Superintendents, Operations
 Janice Baine.....392-2128
 Attila Bodo392-2128
 Ron Bogle.....392-2128
 Stefano DiCiccio392-2128
 Gary McAuley392-2128
 Ed Owen392-2128
 Leo Tsang392-2169

District 3

100 Turnberry Ave.
 Toronto ON M6N 1R1

Facsimile.....392-2091

Commander, Operations
 Roy Suthons392-2094

Operations Support Assistant
 Francine Lopes397-5097

Superintendents, Operations
 Neil Haines392-2253
 Richard Hawkes392-2253
 Sandra McLeod338-0457

District 4

1535 Kingston Rd.
 Toronto ON M1N 1R5

Facsimile.....397-4255

Commander, Operations
 Jennifer Shield.....392-2116

Operations Support Assistant
 Ann Marie Prentice.....338-0470

Superintendents, Operations

Sheryl Jackson	392-2127
Lisa Livingston.....	392-2162
Charles Martin.....	392-2127
Joe Moyer.....	392-2127
Dean Shaddock.....	392-2127
Kris Staley	392-2127

District 5

5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile.....	392-2160
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Commander, Operations - Special Operations

Mike McCallion	392-1877
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Special Operations Support Assistant

Andria Allen	392-2645
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Superintendent, Special Projects

Bruce Newton.....	392-1893
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Superintendents, Special Operations

Dave Cooke	392-1881
Rob Hughes	392-2035
Jamie Rodgers	392-2035
Shawn Staff	392-2035
Steve Venerus.....	392-2035

Deputy Commanders

Allen Cameron	392-1836
Dan Hunter	392-1836
Ian McClelland.....	392-1836
Stephanie Rahilly	392-1836
David Viljakainen.....	392-1836
George Eliadis	392-1836

EMS Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
- Responsible for the maintenance and distribution of medical equipment and supplies.
- Supports the Operations Division.

Deputy Chief /Director

Frank Hurlhehy.....	392-2058
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Administrative Assistant

Joanne Papania	392-2043
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Commander, Facilities & Support Services

Garry Ross.....	392-2195
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Commander, Materials & Equipment Services

Ric Rangel-Bron.....	392-2125
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Superintendent, Stores

Mike Zold.....	392-2188
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Superintendent, Accommodations (Headquarters)

Tim Deel.....	397-5093
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Superintendent, Accommodations (Stations)

Dave Cornell.....	392-2246
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Commander, Communication Systems Engineering

Irina Pantofaru.....	392-2191
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Superintendent, -Systems Integration IT

Al Ptaszniak	392-2021
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Superintendent, Systems Programming

John Irvine.....	392-9638
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Superintendent, Telecommunications

Vacant.....	392-2121
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Superintendent, Geographic Data Systems

Vacant.....	392-2075
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Superintendent, Telecommunications Engineering

Chris Stoicovici	392-2114
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Superintendent, Radio Frequency Engineering

Wei Hong	392-2009
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Commander, Fleet Services

Inderjit Grewal	392-2182
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Superintendent, Mechanical Maintenance

Ralph Hole	392-2183
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Manager, EMS/TFS Finance Administration

Mirella Greco	338-9420
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Superintendent, Payroll & Administrative Services

Mary Macias.....	397-4353
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Superintendent, Financial Services

Lise Gagnon	392-2175
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Program Development & Service Quality

- Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and EMS Planning.
- Provides public education to promote rapid and appropriate use of emergency resources.

Facsimile.....	392-2177
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Deputy Chief

Cindy Nicholson.....	392-2061
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Deputy Chief – Special Projects

Alan Craig	392-2158
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Administrative Assistant	
Heather Smith.....	392-2212
Medical Advisor	
Dr. A.M. Friedberg.....	392-2192
Commander, Education & Development	
Garry Ross.....	392-2254
Education & Development, Superintendents	
Mark Adams.....	392-2082
John Butcher.....	392-2140
Tim Ednie.....	397-9394
Joe Gallagher.....	338-0453
Dave Hakkaku.....	392-2060
Jon Lane.....	397-9241
Ron Kowalik.....	338-0474
Jaro Kupcho.....	338-3703
Harry Levinter.....	392-2436
Robert McColeman.....	392-2080
Chris Olynyk.....	392-2066
Alex Peirson.....	397-0222
Michael Roffey.....	392-2435
Ian Wailes.....	392-2076
EMS Education Driver Training.....	397-9394
Community Safeguard Services Commander	
Adam Thurston, (Acting).....	338-0473
Community Medicine Program Superintendents	
John Klich.....	392-3881
Darcy Brebner.....	392-2197
Public Information & Media	
Kim McKinnon.....	392-2255
Safe City Program Commander	
Gayle Pollock (Acting).....	338-0475
Safe City Program Superintendent	
Jyl McGunigal.....	392-0896
Safe City administration	
Donna Bickerton.....	392-9834
Garcie Worrall.....	392-0903
Safe City AED External Site Officer	
Connie Parente.....	392-1834
Safe City AED Internal Site Officer	
Dino Vilaro.....	392-2086
Safe City Course & General Information Main Line	
AED/CPR/First Aid.....	392-9833
Hospital Off-Load Nursing Program, Commander	
Caroline Mellor, (Acting).....	392-3735
EMS Planning Officers	
Ian Attard.....	392-2265
Shamez Kassam.....	392-4930
Professional Standards Commander	
Professional Standards Superintendents	
Larry Mackay.....	392-2042
Sheree Hryhor.....	392-2241