



# TORONTO Revenue Services

## Office of the Treasurer

The Office of the Treasurer provides a broad range of internal financial services to the corporation of the City of Toronto and comprises four divisions: Accounting Services (including accounts payable), Revenue Services (property tax, water billing and collection, parking tag collection), Pension, Payroll and Employee Benefits and Purchasing and Materials Management.

Revenue Services is responsible for services relating to billing, collection, processing and administration of revenues related to property taxation, water and sewage services, parking tickets and other miscellaneous revenues.

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

Facsimile.....696-3778

Casey Brendon  
Director.....392-8065  
Administrative Assistant  
Lea Mercadante .....397-4209  
Project Manager  
Peter Douchanov .....395-1098

### Customer Service

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

General Enquiry Tax and Utility .....338-4829  
General Enquiry Parking Tickets.....397-8247  
Facsimile.....696-3605

Manager  
Wendy Quaintance .....392-7110  
Administrative Support  
Ana Loureiro .....395-0091

### Account Administration, Certificates, Ownership

Updates, Agent Agreements  
Supervisor  
Tina Distefano .....397-9141

Call Centre  
Supervisor  
Theresa Scott .....392-7824

Correspondence  
Supervisor  
Anna Caruso .....395-6859

### Customer Service Administration

Supervisor  
Vacant.....392-7110

### Customer Service Counters and First Appearance Facilities (FAF)

Supervisors  
Parking Tags  
Metro Hall  
Randy Murata .....392-4433  
1530 Markham Rd.  
George Mombourquette.....397-9650

Parking Tags, Tax & Utility  
North York Civic Centre  
Allan Mombourquette .....397-4884  
York Civic Centre  
Bill Traikos.....397-9567

Tax & Utility  
City Hall  
Randy Murata .....392-7125  
East York Civic Centre  
Allan Mombourquette .....397-4886  
Etobicoke Civic Centre  
Bill Traikos.....394-8324  
Scarborough Civic Centre  
George Mombourquette.....396-4915

Payment Programs: Mortgages, Pre-Authorized  
Tax & Utility  
Supervisor  
Tracy Lodge .....397-0773

**Operational Support**

Facsimile.....	696-4230
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**Manager**

John Longarini.....395-0125

**Administrative Support**

Erin Scott.....392-8454

**Organizational Administration****Supervisor**

Joseph deGregorio (Acting).....395-6780

**Planning & Policy Development****Supervisor**

Raj Mathavan .....395-6738

**Tax Policy****Analyst**

Lisa Lagopoulos .....395-0337

**Systems & Innovation****Supervisor**

Neil Nakagawa (Acting).....395-1286

**Property Taxation & Assessment**

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
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**Manager**

Carmela Romano .....395-6730

**Administrative Support**

Claudia Semeniuk (Acting) .....395-6831

**Project Lead**

Vacant.....395-6889

**Appeals**

Assessment Appeals Information Line .....392-7397

Property Tax Rebates Information Line .....395-0075

Facsimile - Appeals .....696-4130

Facsimile - Rebates.....392-0364

**Supervisor**

Georgia Karakolis.....395-1255

**Assessment Review & Analysis****Supervisor**

Sara Baxter .....395-1280

**Property Tax Billing****Supervisor**

Wazir Khullar .....395-1078

**Property Tax Rebates****Supervisor**

Tony Villella.....395-1071

**Revenue Accounting & Collections**

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
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Facsimile - Refunds.....	696-4131
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**Manager**

Nick Naddeo .....395-6789

**Administrative Support**

Josie Zeppieri .....395-6788

**Collections****Supervisor**

Stephen Franceschini.....395-6787

**Operational Accounting & Financial Reporting****Supervisor**

Rose Marie Fazio.....397-4903

**Payment Processing**

95 Beecroft Rd. North York

**Supervisor**

Vacant.....395-6820

**Refunds & Municipal Land Transfer Tax****Supervisor**

Vacant.....395-1226

**Water & Parking Tags**

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

Facsimile.....	696-3605
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<b>Manager</b>	
Anthony Fabrizi.....	392-5880
<b>Administrative Support</b>	
Maria Gallippi .....	392-4591

<b>Parking Tags</b>	
<b>Supervisor</b>	
Pam Ludgate (Acting) .....	397-4628

<b>Utility Billing</b>	
<b>Supervisor</b>	
Lionel Kharag, (Acting) .....	395-6713

<b>Water Meter Reading</b>	
<b>South</b>	
<b>Supervisor</b>	
Len DiNapoli.....	395-1119
<b>North</b>	
<b>Supervisor</b>	
Vacant.....	395-1007