



Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

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Toronto ON M5V 3C6

General Enquiry.....	392-KIDS (5437)
Directly Operated Child Care	392-3317
Toronto Home Child Care	392-3326
Facsimile.....	392-4576

Facsimile.....	392-4576
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General Manager
Elaine Baxter-Trahair392-8134
Administrative Assistant
Carmela Reyes.....392-8128
Client Liaison Consultant
Joanne Beram (Acting).....397-1262
Policy Development Officer
Barbara Jordan.....397-1447

Director
Pam Roberts392-8284
Project Manager
Rod Silva392-9399

Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

People Services & Education

Manager
Lynn B Connolly (Acting).....392-8544
Administrative Support
Michael Buensuceso.....397-0995
Coordinator, Training & Development
Mirjana Silva (Acting).....392-3341
Staffing Supervisor
Susie Gifford (Acting).....392-3297

Budget & Finance

Manager
Andres Hachard.....392-3757
Budget Co-ordinators
Cindy Gertsakis-Zelenyj.....397-7352
Ranil Mendis392-8607
Mike Tse.....397-5085
Christine Watson-Taylor392-5671

Information & Technology

Manager	
Bonita See.....	392-4132
Statistics & Research Consultant	
Haranadha Reddy Puttur.....	392-8558
Senior System Integrators	
Avraham Jacobs	392-5869
Shawn Huang	392-3182
Senior Systems Administrator	
Antonio Hon.....	397-4516
System Integration Specialists	
Joseph Lee	392-9073
System Integrator 1	
Laurence Evelyn.....	397-0999
Orlando Grisales.....	392-3435
Yevgen Kozhemyakin	397-9281
Krzysztof Murynowicz.....	397-7351
Ghulam Sheikh.....	392-8359
Prabodha Gunawardena.....	392-8116
John Szentirmay	397-0997
Computer Help Desk.....	397-5555

Strategic Business Services

Senior Systems Integrator	
Steve Dunets.....	392-9215
Business Analysts	
Peter Gruzca	392-3190
Indejit Rai.....	392-4297

Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4576

Director
Karen Gray.....397-1465

Administrative Support

Bernetta Jones-Gill	397-7377
Gina Parsan.....	392-8297

Program & Policy Development

Manager	
Lorraine McLeod.....	397-7605
Children's Services Consultants	
David Lee	397-4517
Ann Pagnin	392-4670
Nuala Meagher	397-5602
Business Analyst	
David McAfee	397-0989

Broad Operations

Manager	
Adrienne Beke	397-0867
Quality Assurance Supervisor	
David Pantano (Acting).....	392-3319
Quality & Capacity Building Consultant	
Anne Hepditch.....	392-8171

District Operations

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

East District

Suite 200, 1457 McCowan Rd.
Toronto ON M1S 5K7

General Enquiry.....392-KIDS (5437)
Facsimile..... 397-0240

District Director
Shanley McNamee, MH 10th fl..... 392-5625
District Supervisor
Helen Schaeffer

397-7945

Children's Services Consultants

Elaine Cook	397-7953
Maria Cordeiro	397-7961
Janet Haslam	397-1748
Wilma Morrison	397-0238
Nicole Warner	392-8169

Special Needs Supervisor

Marissa Tapangco (Acting)	338-7560
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Budget Coordinator

Chris Green (Acting)	392-8119
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North District

Unit 4, 1118 Finch Ave. W.
Toronto ON M3J 3J4

General Enquiry.....	392-KIDS (5437)
Facsimile.....	392-3450

District Director

Eva Smerdon, MH 10 th fl.....	397-7361
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District Supervisor

Christina Willis (Acting)	392-3774
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Children's Services Consultants

Mary Harhai	392-3322
Joy McFarlane	392-5676
Mary Peddie	392-3321
Ginette Purser	397-7606
Angela Robertson	392-5867

Special Needs Supervisor

Debbie Jackson.....	392-4349
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Budget Coordinator

Eve Rioux	397-1266
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South District

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry.....	392-KIDS (5437)
Facsimile.....	392-4227

District Director

Mary-Anne Bedard	397-1260
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District Supervisor

Shelley McKeen-Weaver.....	397-1464
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Children's Services Consultants

Jennifer Doyle	397-1677
Aster Fessahaie	397-7388
Filomena Furtado.....	392-9028
Karen Guthrie	397-1449
May Ng.....	392-4221

Special Needs Supervisor

Louise Cohen.....	392-5865
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Budget Coordinator

Helen Pampo	397-7356
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West District

11th fl., 1243 Islington Ave.
Toronto ON M8X 1Y9

General Enquiry.....	392-KIDS (5437)
Facsimile.....	392-3968

District Director

Kathy McGuire, MH 10 th fl	392-5339
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District Supervisor

George Serkhanian	392-5624
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Children's Services Consultants

Jill Harvey	392-6298
May Jolliffe	392-5619
Ann McLuskie	392-3587
Darlene Thompson	392-3975
Ryan Vender.....	397-1448

Special Needs Supervisor

Cindy Stamoulakatos.....	392-6176
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Budget Coordinator

Tony Passarelli	392-3744
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Application & Enquiry

York Civic Centre
Lower Level, 2700 Eglinton Ave. W.
Toronto ON M6M 1V1

General Enquiry.....	392-KIDS (5437)
Facsimile.....	397-7968

Supervisor

Colin Hollis	392-3318
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Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4227

Special Services

Manager
Dick Winters.....392-3593

Contract & Financial Management

Financial Consultant
Sharon Lam392-4220
Budget Co-ordinator
Emily Wu397-7360

Asset Management

Metro Hall
3rd Floor, Unit 318, Metro Hall

Manager (Acting)
Justin Lewis.....392-3341
Manager, Capital Projects
Gail O'Donnell.....397-5086
Project Manager
Corina Ghimbasan.....397-1492
Facilities Supervisor
Michael Graber.....392-5870
Bill Meaney397-1682

Municipal Child Care Services

Municipal Child Care Services operates a licensed home child care agency (Toronto Home Child Care) and 57 licensed child care sites, three of which are located in hostels. Almost all of the approximately 4,100 children served are in receipt of subsidy. The programs provide care in predominately high needs neighbourhoods, and focus service on special needs children and families.

95 Bellevue Ave.
Toronto ON M5T 2N8

Facsimile.....397-1680

Director
Elizabeth Moffat.....392-5868

Administrative Support
Marianne Barnett 392-3317
Program Managers
Lynn Connolly..... 392-3337
Anne MacIver 392-3361
Birgit Maxseiner 392-3323
Sandra McDooling..... 397-1267
Nancy Roscoe 397-1270
Administrative Supervisor
Alison Curtis..... 392-3198
Dietary Services Supervisor
Susan Wontorra (Acting)..... 392-4783
Food Production Co-ordinator
Lucy Gemmiti (Acting) 392-5340

Toronto Home Child Care

Unit 4, 1118 Finch Avenue W.
Toronto ON M3J 3J4

General Enquiry..... 392-3326
Facsimile..... 392-3450

East Region Supervisor
Sylvia Frisz..... 392-5628
West Region Supervisor
Kathy Coffey 392-3333

Child Care Centres

Albion Rd.
1545 Albion Rd 392-5083
Alexandra Park
75 Augusta Sq..... 392-5515
Ancaster
45 Ancaster Rd 392-5064
Ancaster Satellite
44 Ancaster Rd 392-5667
Bellevue
95 Bellevue Ave 392-5054
Berner Trail
120 Berner Trail..... 392-6273
Birchmount
365 Bay Mills Blvd..... 392-2294
Birkdale
1299 Ellesmere Rd..... 392-6260
Blake St.
84 Blake St 392-5055
Blake St. Satellite
343 Jones Ave..... 392-3012
Blevins
26 Blevins..... 392-5517
Brahms
5 Brahms Ave 392-6262
Canadiana Court
20 Gordonridge Place 392-5698

Capri		O'Connor School Age Satellite	
7 Capri Rd	392-4399	1665 O'Connor Dr.....	392-5632
Centenary/Seven Oaks		Parkside	
9 Neilson Rd.....	392-4750	401 Cedarvale Ave	392-3910
City Kids		Rawlinson	
34 Bathurst St	392-0932	40 Earncliffe Rd	392-5068
Cole Street		Regent Park	
10 Cole St.....	392-5866	600 Dundas St. E	392-5513
Coxwell		Robertson House	
1631 Queen St. E., 2 nd fl.....	392-5076	291 Sherbourne St	397-4546
Danforth		Rowntree	
1125 Danforth Ave.....	392-5070	2765 Islington Ave	392-5090
Davenport		Shoreham Satellite	
1900 Davenport Rd.....	392-5066	31 Shoreham Dr.....	392-8599
Davisville		St. Marks	
41 Millwood Rd.....	392-5694	201 Cowan Ave	392-5074
Edgeley		Thomas Berry	
405 Driftwood Ave.....	392-6271	3495 Lake Shore Blvd. W	392-5080
Emery		Trimbee	
3395 Weston Rd	392-3370	30 Denarda St.	392-3705
Falstaff		Warden Woods	
10 Falstaff Ave	392-5688	76 Firvalley Crt.....	392-5078
Family Residence		Warden Woods Satellite	
4222 Kingston Rd.....	397-1320	644 Warden Ave.....	392-5042
Firgrove		Willowridge	
4 Cane Grassway	392-5683	30 Earldown Dr.	392-5086
Firgrove Satellite		Woodbine	
270 Firgrove Cres	392-6259	700 Milverton Blvd	392-2257
Flemingdon			
29 Saint Dennis Dr	392-3170		
Galloway			
4299 Kingston Rd.....	392-5229		
Gilder			
31 Gilder Dr.....	392-5696		
Gilder Satellite			
47 Gilder Dr.....	392-3743		
Glen Rd.			
443 Bloor St E.....	392-5059		
Greenholme			
10 Jamestown Cres	392-2875		
Hollis			
1 Hollis St.....	392-5686		
Jesse Ketchum			
7 Berryman St.....	392-5061		
Kipling			
2233 Kipling Ave	392-5091		
Lawrence Ave East			
3847 Lawrence Ave. E	392-5692		
Malvern			
1321 Neilson Rd.....	392-3766		
Marguerite Butt			
3197 Lake Shore Blvd. W	392-4652		
Metro Hall Child Care			
55 John St	397-5170		
Northminster			
255 Finch Ave. W	392-5690		
O'Connor			
1386 Victoria Park Ave.....	392-6545		